

MONDAY, NOVEMBER 9, 2015

Topic #1: When One-On-One Becomes Group Therapy: Paying Way Too Much For Way Too Little

Joel W. Abbey & Lawrence Humberstone, D.C.

Topic #2: What Every Attorney Would Like to See in an Arson Investigation File

Jack Morgan

Topic #3: Building Internal & External Partnerships: Expanding Your Fraud Fighting Network

Christina Hartman

Topic #4: CPN Fraud

Charmaine E. Barfield & Scott Jackson

Topic #5: The Financial/Business Impact of Medical Fraud

Investigations: Why It Makes Sense

David P. Arnold, MBA

Topic #6: Social Media Research for Fraud Investigators

Roy A. Mura, Esq.

Topic #7: Determine the Fraud Starting Point in Medical Insurance Investigation Claims

Andy Tolsma & Rick Wakefield, D.C.

Topic #8: Choosing the Right Expert(s) to Investigate a Loss

Clinton L. Davis, P.E. & Hershel (Ed) Fancher, P.E.

Topic #9: Deposition Strategy & Tips

Jessica Albano, Kim Kuster & Rhamen Love-Lane, Esq.

Topic #10: Legal Panel I

Robert Luskin, Esq. (Moderator) - IN, MI, NY/NJ, OH

Topic #11: Investigating Insurance Fraud Though Forensic Paint Analysis and Other Chemical Testing

Adam Featherling & Kelly Wouters, Ph.D.

Topic #12: Handling the "Difficult" Claimant: Managing Issues of Non-Cooperation, Delay and Confrontational Responses To Inquiry During Claim Investigations

Carmen C. Sarge, Esq. & Jason P. Walker, Esq.

Topic #13: Legal Panel II

Jon Colman, Esq. (Moderator) - KY, IL, MO, TN

TUESDAY, NOVEMBER 10, 2015

Topic #14: In the Hot Seat: A Complete Arson and Fraud Mock Trial

The final day of NSPII's Advanced Insurance Fraud Seminar will feature a full-day live mock trial of an arson and fraud claim. The trial will be presided over by a sitting judge and presented to a live jury. The presentation will feature fact and expert witness testimony, evidentiary rulings, opening and closing arguments, and will conclude with live jury deliberations.

Featuring: Hon. James M. Shake, Perry Adanick, Esq., John M. Bush, Esq., James Buscher, Jon Colman, Esq., Tyler Hull, Esq., Daniel K. Keller, Major Henry Ott, J. Patrick Schomaker, Esq., John R. Yust, III

About the Seminar

The National Society of Professional Insurance Investigators (NSPII) proudly presents its 33rd Advanced Insurance Fraud Seminar. The seminar offers two days of informative sessions. For your convenience, registration is available for one or both days.

"I have been attending NSPII seminars for many years, and learn something new and important at most every session. You will not find better speakers and advanced timely topics anywhere else. Good networking and great professionals at the top of their game." Michael G. Sherwood, CPA, CFE, CFF, Johnson, Cambra & Sherwood, Inc.

"In all my years in the SIU community, attending the annual NSPII seminar is the highlight of my training for the year. I believe this to be the most comprehensive training for insurance fraud investigators and others involved in this vocation." Sam Warren, CFE, CIFI, Senior SIU Investigator

Please note that NSPII reserves the right to refuse registration to anyone. In the event that the seminar becomes oversubscribed, preference will be given to those attendees who register for both days.

Continuing Education: The following accreditations have been applied for: CEU for Kentucky Private Investigators, CFE, CFI, CPCU, IAAI, and CLE in Alabama, Florida, Georgia, Indiana, Kentucky, Missouri, New Jersey, New York, Ohio, Pennsylvania, Tennessee, Wisconsin and MCLE in Illinois.

Registration, Program and Session Selection: Advanced registration is strongly recommended; however, for your convenience, late registrations will be accepted upon your arrival at the Hotel at an additional cost of \$25.00 per seminar day at any of the following times, if space permits:

Sunday, November 8, 2015 - 6:00 p.m. - 8:00 p.m. Monday, November 9, 2015 - 7:00 a.m. - 8:00 a.m. Tuesday, November 10, 2015 - 7:00 a.m. - 7:45 a.m.



About NSPII

We are an organization comprised of investigators, insurance claims personnel, attorneys, forensic experts, criminal investigators, educators, and retirees dedicated to the further refinement of investigative ideas, procedures and techniques.

As a non-profit group, we sponsor annual seminars, publish a newsletter, and conduct regular meetings to inform and encourage individuals who strive toward the highest degree of professionalism in the areas of insurance fraud recognition, prevention and investigation.

Learn more about NSPII and find out how to become a member at **http://www.nspii.com.**

Things to Do in Louisville

An exciting world of after-hours activities welcomes delegates to the 2015 Advanced Insurance Fraud Seminar.

There is fun for the whole family:

Louisville Slugger Museum, **http://www.sluggermuseum.com/**, 800 W. Main Street, Louisville, KY 40202-2620.

Muhammed Ali Center, **https://alicenter.org/**, 144 North Sixth Street Louisville, KY 40202.

Megacavern, http://www.louisvillemegacavern.com/, 1841 Taylor Ave, Louisville, KY 40213, (877) 614-6342. It has underground biking, zip lining, tours and an agility course to name a few.

Frazier History Museum, **http://fraziermuseum.org/**, 829 West Main Street, Louisville, KY 40202.

University of Louisville v. Syracuse, ACC College Football, Nov. 7, time tba, http://www.gocards.com/sports/m-footbl/sched/lou-m-footbl-sched.htm.

For those who want to venture outside of Louisville, there are sites of historic and natural significance:

Abraham Lincoln Birthplace National Historical Park, http://www.nps.gov/abli/index.htm, 2995 Lincoln Farm Road, Hodgenville, KY 42748 (just 58 miles south of Louisville).

Mammoth Cave National Park, http://www.nps.gov/maca/index.htm, 1 Mammoth Cave Parkway, Mammoth Cave, KY 42259 (just 88 miles south of Louisville).

And for those traveling without children, you might enjoy the following cultural attractions:

Downtown Louisville's entertainment district, Fourth Street Live! **http://www.4thstlive.com/** (two blocks north of the Brown).

The Oakroom, a AAA Five Diamond Restaurant, http://theoakroomlouisville.com/, 500 S. Fourth Street, Louisville, KY 40202.

For additional ideas or information, visit http://www.gotolouisville.com/index.aspx.

Seminar Program

Monday, November 9, 2015

7:00 a.m. – 7:00 p.m. *Exhibitors*

7:00 a.m. – 7:45 a.m. Continental Breakfast

7:00 a.m. – 8:00 a.m. Registration

7:30 a.m. – 7:50 a.m. Welcome and General Session

8:00 a.m. – 9:45 a.m. Topics 1, 2, 3, 4

9:45 a.m. – 10:00 a.m. *Break*

10:00 a.m. – 11:45 a.m. Topics 2, 4, 5, 6

11:45 a.m. – 1:15 p.m. Lunch and National Awards Presentation

1:30 p.m. – 3:15 p.m Topics 7, 8, 9, 10

3:15 p.m. – 3:30 p.m. *Break*

3:30 p.m. – 5:15 p.m. Topics 7, 11, 12, 13

5:15 p.m. – 6:00 p.m. New Member Welcome Reception

6:00 p.m. – 7:00 p.m. (Cash Prize Awarded for Vendor Card Drawing)

Cocktail Reception – Hors d'oeuvres and Cocktails will be offered.

Tuesday, November 10, 2015

Topic #14: In the Hot Seat: A Complete Arson and Fraud Mock Trial

7:00 a.m. – 1:00 p.m. *Exhibitors*

7:00 a.m. – 7:45 a.m. Continental Breakfast

7:00 a.m. – 7:45 a.m. Registration

8:00 a.m. – 11:45 a.m. Jury Instructions, Opening Statements,

Plaintiff's Case, Defendant's Case

10:00 a.m. – 10:15 a.m. *Break*

12:00 p.m. – 1:00 p.m. *Lunch*

1:15 p.m. – 3:00 p.m. Closing Statements, Jury Instructions and LIVE Deliberations,

Panel Discussion

Program for Monday, November 9, 2015

Topic #1: When One-On-One Becomes Group Therapy: Paying Way Too Much For Way Too Little (8:00-9:45 a.m.)

This presentation clarifies the concepts of One-On-One vs Group vs Supervised physical therapy and the concept of "hands on" treatment. Discussion will include the most commonly abused procedures and modalities as well as time requirements and calculation of total work for timed procedures. A mock Group Therapy demonstration will provide a clear picture of how these issues translate into oftentimes substantial overcharges when codes are misunderstood, misused, and/or provided fraudulently. Some of the worst abuses might not be evident in the medical record; however, this presentation will demonstrate how to identify all through various methods of review and investigation.

Joel Abbey has spoken on a diverse array of insurance fraud and investigative topics at numerous national, regional and local seminars. In addition, he regularly conducts training for investigators, attorneys, claims adjusters and agents with the Liberty Mutual organization.

Dr. Humberstone regularly speaks on topics related to Peer Review and Independent Medical Exams and is experienced with the use of national published peer review evidence based guidelines. He has taught at the National University of Health Sciences, post-graduate division, as it relates to documentation and coding issues from a reviewer's perspective.



Mr. Joel W. Abbey Liberty Mutual Insurance Indianapolis, IN Lawrence Humberstone, DC Lawrence Humberstone, DC, SC Warrenville, IL



Topic #2: What Every Attorney Would Like to See in an Arson Investigation File

(8:00-9:45 a.m. and repeats from 10:00-11:45 a.m.)

This class will focus on the investigator's responsibilities from the moment he receives an arson file to testifying at trial. Every attorney wants to have a complete investigation done when he reviews a file from an insurance company for defense. From receiving the file, contacting an attorney for review, interviews, what to do at a fire scene, and neighborhood canvases, police and fire contacts, how to hire an origin and cause expert, how to hire the right attorney, how to do background information on the insured, how to develop a motive, how to hire the correct forensic accountant, if needed, to handling a denial, going through examination under oaths, depositions, and ultimately the trial. This class will bring the entire investigation into focus on how it should be done correctly to prepare a case for handling by an attorney, and ultimately the payment or denial of the claim.



Jack Morgan has 38 years' experience in the insurance industry and investigating arson fires. He has spoken nationally to NSPII, IRS, Kentucky and Ohio State Police, IAAI on a national tour, and many other arson associations across the United States for the past 30 years. He worked in special investigations for 38 years of his career, and now has his own private investigation company, Morgan Investigations.

Mr. Jack Morgan Morgan Investigations LLC West Chester, OH

Topic #3: Building Internal & External Partnerships: Expanding Your Fraud Fighting Network (8:00 a.m. – 9:45 a.m.)

As we all know, insurance fraud is big business, ever increasing in scope and breadth, and requiring strong partnerships to combat it. To be highly effective in investigating and fighting fraud, it is important to have as many eyes on the issues as possible, including non-claims areas in an insurance company as well as external entities, including public services, defense attorneys, and vendors. In this session, we will explore "who" we should be building partnerships with, and discussing the benefits of doing so. We will follow up this discussion with some small group time as you work as a team to create a brief high level marketing plan on SIU/Fraud Awareness to build a partnership with your group's targeted

internal or external partner.

Christina Hartman has worked in the insurance industry for 32 years, primarily in Claims and SIU, with several years' experience in project management and marketing. She has had the pleasure of speaking in front of the Wisconsin State Assembly and Senate on fraud fighting legislation, at the NICB led Minnesota Insurance Fraud summit, and at the NSPII-Indiana Chapter conference.

Ms. Christina Hartman American Family Insurance Madison, WI

Topic #4: CPN Fraud

(8:00-9:45 a.m. and repeats from 10:00-11:45 a.m.)

The speakers will present a class on Credit Profile Numbers, commonly referred to as CPN numbers. They will explain how these numbers are utilized to defraud the financial and insurance industries and also provide investigative tips to help investigators conduct these complex investigations.



Into SA Charmaine E. Barfield

SA Charmaine E. Barfield, CFE has been employed with the Federal Bureau of Investigation for 18 years and has been responsible for investigating insurance fraud, health care fraud, identity theft and corporate/securities fraud. SA Barfield has presented to a variety of insurance companies as well as the Association for Certified Fraud Examiners.

Scott Jackson has lectured to numerous insurance companies, law enforcement agencies, and private sector fraud investigators throughout the Midwest. He has also instructed at the NICB Mega Academy, NICB New Agent Academy, Indiana Law Enforcement Academy, and for the International Association of Auto Theft Investigators, to name a few.



Mr. Scott Jackson The Cincinnati Insurance Companies Noblesville, IN

Topic #5: The Financial/Business Impact of Medical Fraud Investigations: Why It Makes Sense

(10:00-11:45 a.m.)

FBI - Indianapolis

Indianapolis, IN



Learn the financial and business implications of a structured approach to investigating medical claims for the P/C and health insurance industries. Receive current data on the costs of these categories of fraud and how a serious, formal approach can affect business results of the insurance company

or self-insured favorably.

David Arnold has spoken at numerous fraud and claims conferences across the United States and travelled the globe as a professional trainer at American International Group from 1994 through 2002.



David P. Arnold, MBA
Medical Investigation Group, Inc.
Narberth, PA

Lunch – 11:45 a.m. -1:15 p.m. National Awards Presentations

Topic #6: Social Media Research for Fraud Investigators (10:00-11:45 a.m.)



Roy A. Mura, Esq. Mura & Storm, PLLC Buffalo, NY

Most attorneys, claims professionals, fraud investigators and law enforcement professionals are by now conversant with the basics of social media research. This session will present, discuss and demonstrate some more advanced techniques and tools of social media research and update attendees on legal developments in the areas of privacy, discoverability and admissibility of social media content in litigation.

Roy A. Mura has presented this topic to insurance and law enforcement groups nationally nearly 100 times since May 2010, updating the presentation constantly to keep current with technical and legal developments.



Topic #7: Determine the Fraud Starting Point in Medical Insurance Investigation Claims

(1:30-3:15 p.m. and repeats from 3:30-5:15 p.m.)

The speakers will discuss how the new ICD 10 coding and the differences and their influence on the billing fraud potential, will demonstrate the pairing of common therapeutic codes to diagnostic codes, and discuss the therapeutic codes that are used inappropriately with other therapeutic codes. Attendees will examine the point at which the inappropriateness of the billing grows to the level of fraudulent billing and how to recognize it. Through examples, they will highlight how to identify billing for services not rendered, ghost patients, and how to use the medical records to conduct an EUO. Video clips will be used to compare equipment descriptions to the results of a clinic inspection, confirm that the patient was in attendance, corroborate the therapist activities, and impeach the patient when necessary. Other topics include: bundling and unbundling, lack of medical necessity, improper CPT coding for treatment, up-coding services and improperly attended versus unattended procedure coding.

Andy Tolsma has 13 years of very diverse clinical experience that includes ICU/CCU/NICU, OR, ER, pulmonary rehabilitation, occupational health and pharmacy as a Registered Respiratory Therapist. He is the leader of the Aggregated Medical Database project in which Verisk Health partners with the National Insurance Crime Bureau (NICB) to aggregate medical billing data from 24 of the industry's largest carriers to detect industry-wide patterns of fraud waste and abuse.



Rick Wakefield, D.C. is the President and Founder of International Healthcare Consultants, has held faculty positions at several universities, and has been a speaker to thousands of conferences across the U.S. In addition, Dr. Wakefield has been a lecturer, moderator, expert witness, and consultant in the areas of medical billing and coding, fraud detection, injury causation, injury biomechanics and human factors, and interviewing and interrogations techniques.

Mr. Andy Tolsma Verisk Health Jordan, UT

Rick Wakefield, D.C. International Healthcare Consultants, Inc. Marietta, GA



Topic #8: Choosing the Right Expert(s) to Investigate a Loss (1:30-3:15 p.m.)

All loss investigations have one common goal -- "to determine what went wrong." "What went wrong" often involves: installation errors, manufacturing issues, design oversights, poor judgment or various nefarious causes. During the course of this presentation, the speakers will discuss the skills required for each unique investigation, and how to ensure that the correct skills (disciplines) are available for the loss in question.

Clinton Davis has spoken at the 2009 KSPE Convention in Covington, Kentucky on Louisville Metro's initiative to "Go Green." He has experience



in engineering management and consultation, structural design, construction, mechanical, electrical, manufacturing, materials, and forensic failure analysis, as well as experience in ergonomics, operator safety, and productivity giving him the ability to provide unique insights toward addressing worker compensation claims.

Hershel (Ed) Fancher has been conducting engineering investigations since 2003. His work has supported subrogation efforts, defense cases, fraud prosecution as well as general failure analysis.

Clinton L. Davis, P.E. Unified Investigations & Sciences, Inc. Unified Investigations & Sciences, Inc. Crestwood, KY

Hershel (Ed) Fancher, P.E. Crestwood, KY



Topic #9: Deposition Strategy and Tips (1:30-3:15 p.m.)

This session is an overview of deposition strategy and common pitfalls related to major case investigations as well as social media investigation. It will be an interactive session and include video clips of mock depositions.

Jessica Albano and Kim Kuster are both very active in the industry. Ms. Albano serves on the Board of the Ohio Chapter of IASIU and Ms. Kuster is the President of the Ohio Chapter. Additionally, both have been quest speakers for IASIU at their national seminar as well as numerous local seminars.

Rhamen Love-Lane has provided numerous CLE classes to various insurers across the state of Florida covering a wide variety of topics. Additionally, he has been a guest speaker at meetings for the local Florida Chapter of IASIU.



Ms Jessica J. Albano Westfield Insurance Westfield Center, OH



Ms. Kim Kuster **Grange Insurance** Columbus, OH



Rhamen Love-Lane, Esq. Smith, Rofles & Skavdahl Co., L.P.A. Ft. Lauderdale, FL



Topic #10: Legal Panel I: An Interactive Discussion of Hot Legal Topics and Issues (1:30-3:15 p.m.)

This interactive discussion will cover hot topics and trends in the world of combating fraud. Legal tactics that work and tactics that may not work will be discussed by experienced litigators covering the states of GA, IN, MI, NY and OH. Opportunities to quiz the group and interact with hypotheticals are encouraged. After all, it is a chance to stump the panel, but also to take away some valuable information.



Robert Luskin, Esq. (Moderator) Goodman McGuffey Lindsey & Johnson, LLP Atlanta, GA



Jeffrey R. Oberlies, Esq. Leeuw Oberlies & Campbell, P.C. Indianapolis, IN



Kurt D. Meyer, Esq. Gregory and Meyer, P.C. Troy, MI



Harold L. Moroknek, Esq. Marshall Dennehey Warner Coleman & Goggin Rye Brook, NY



Thomas E. Switzer, Esq. Smith, Rolfes & Skavdahl Co., L.P.A. Columbus. OH

Topic #11: Investigating Insurance Fraud Though Forensic Paint Analysis and Other Chemical Testing

(3:30-5:15 p.m.)

Armstrong Forensic Laboratory uses chemistry to solve problems. This essentially boils down to identifying the source of a fire, a contaminant, a problem, the unknown, etc. This presentation illustrates how laboratory analyses can assist with investigating suspicious insurance claims including vehicle accidents. Chemical analyses of paint transfer from hit-and-run claims can be used to confirm the description of events. Sometimes, a laboratory analysis can show that what is described as vehicle paint is actually paint from a traffic marker or building structure. Laboratory testing is also useful in investigating automotive fuel/lubricant contamination issues, suspicious fires, spontaneous combustion incidents, product contamination claims, and (on occasion) odd and unusual claims. Attendees will be provided with some inside tips from the laboratory for identification, collection and handling of evidence to ensure the integrity and validity of the evidence and analytical data. Numerous interesting examples from previous casework will be presented. The course objectives include proper sample collection techniques, proper chain of custody, and examples of the value of laboratory testing.

Adam Featherling is the National SIU Director for the Kemper Service group. He is an investigations leader with over 18 years' combined law enforcement and insurance experience. He has experience in building SIU units, developing analytics programs and most recently consolidating SIU units within organizations.

Kelly Wouters, Ph.D. has previously given numerous presentations across the country to various SIU Chapters and Organizations, Private Investigator Associations, and other groups.



Mr. Adam Featherling Kemper Columbus, OH







Topic #12: Handling the "Difficult" Claimant: Managing Issues of Non-Cooperation, Delay and Confrontational Responses To Inquiry During Claim Investigations. (3:30-5:15 p.m.)

Investigators, claim representatives and managers, attorneys, experts and other insurance professionals routinely encounter resistance to valid investigative inquiries during property and injury claim investigations. While in a "perfect world" all claimants would promptly comply with document requests and examination under oath questioning, unfortunately and often-times such requests are met with resistance and footdragging by the claimant and their counsel, followed by accusations of bad faith and arguments that the insurance company is taking too long to investigate. Managing issues of non-cooperation during claim investigations, while also adhering to the insurer's duty of good faith and fair dealing is a critical component of reducing risk of bad faith exposure to insurers. In this presentation, experienced insurance defense counsel will tackle cooperation issues head-on and provide examples and practical ways to move investigations forward properly and promptly.

Carmen C. Sarge is a past national president of NSPII and NSPII featured speaker, who has over 15 years of experience serving insurers as counsel for claim investigations and bad faith defense. Mr. Sarge was recognized as a Rising Star in the practice areas of insurance coverage in the 2007 Edition of Ohio Super Lawyers.

Jason P. Walker regularly conducts examinations under oath, and concentrates his practice on insurance defense in coverage-dispute litigation in state and federal courts throughout Ohio and Michigan. Mr. Walker regularly provides training to insurance professionals both in the context of in-house seminars and as an event speaker.



Carmen C. Sarge, Esq. Smith, Rolfes & Skavdahl Co., L.P.A. Cincinnati, OH Jason P. Walker, Esq. Smith, Rolfes & Skavdahl Co., L.P.A. Columbus, OH



Topic #13: Legal Panel II: Emerging Fraud Trends

(3:30-5:15 p.m.)

This discussion, with legal experts from across the country, will focus on emerging fraud scams, including automobile, homeowners, commercial, medical and more. Hear what fraudsters in others parts of the country are already perpetrating and stay ahead of the curve.



Jon Colman, Esq. (Moderator) Colman Macdonald Law Group LLP Glendale, CA



J. Warren Keller, Esq. Taylor, Keller & Oswald, PLLC London, KY



Eric W. Moch, Esq. Johnson & Bell, Ltd. Chicago, IL



Jonathan Morrow, Esq. Brown & James, P.C. St. Louis, MO



Scott R. Brown, Esq. Frost Brown Todd, LLC Nashville, TN

New Member Welcome Reception

5:15 - 6:00 p.m. in the J. Graham Brown Suite.

The Society's National Board invites new members who joined in 2015 and new member reception sponsors to join them at the New Member Welcome Reception. Cocktails will be offered.

Cocktail Reception

6:00-7:00 p.m. in the Crystal Ballroom. Hors d'oeuvres and cocktails will be served.

Program for Tuesday, November 10, 2015

Topic #14: In the Hot Seat: A Complete Arson and Fraud Mock Trial (8:00 a.m. – 3:00 p.m.)

This unique seminar opportunity will provide attendees with a full-day mock trial involving an arson and fraud claim, followed by live jury deliberations and jury verdict. The case will be presented to a randomly selected jury, presided over by a local trial court judge, and will conclude with jury deliberations streamed live from the jury room. The case presented to the jury involves a residential fire and subsequent denial of the homeowner's insurance claim based upon suspected arson by the homeowner and material misrepresentations made during the claims process.

The defendant insurer's case will show the insurer relied upon their own investigator's classification of the fire as "Incendiary" and the local arson task force's investigation, as well as circumstantial evidence indicating the homeowner was responsible for the fire. In addition, the insurer, through its investigation, determined the homeowner made material misrepresentations during the claim process, including misrepresentations regarding the value and existence of claimed items. For his part, the Plaintiff Homeowner will rely upon his own origin and cause investigator's expert



witness testimony that the fire was "Accidental," and his own testimony refuting the insurer's material misrepresentation defense. The mock trial will include testimony of the Claim Representative regarding his investigation, file materials and assessment of the claim issues, expert witness testimony of the various public and private investigators, and the use of investigative materials and other circumstantial evidence as exhibits at trial.

The trial will conclude with live jury deliberations, providing the audience with a rare opportunity to observe jurors discuss the evidence presented and the merits of the case. Deliberations will be followed by a live announcement of the jury's verdict, and a panel discussion involving the jurors, judge, attorneys and witnesses.



The Hon. James M. Shake Jefferson Circuit Court Judge Louisville, KY



Perry Adanick, Esq.
Attorney
Quintairos, Prieto, Wood & Boyer, P.A.
Louisville, KY



John M. Bush, Esq.
Attorney
Quintairos, Prieto, Wood & Boyer, P.A.
Louisville, KY



Mr. James Buscher Fire Investigator Matrix Investigation Group Lexington, KY



Jon Colman, Esq.
Attorney
Colman Macdonald Law Group LLP
Glendale, CA



Tyler Hull, Esq.
Attorney
Smith, Rolfes & Skavdahl Co., L.P.A.
Ft. Mitchell, KY



Mr. Daniel K. Keller Special Investigator The Hartford Insurance Co. Louisville, KY



Major Henry Ott Chief of Investigations Louisville Metro Police Department Louisville, KY



J. Patrick Schomaker, Esq. Attorney Smith, Rolfes & Skavdahl Co., L.P.A. Cincinnati, OH



Mr. John R. Yust, III Fire Investigator Retired Mt. Gilead, OH

Registration

Provide a First and Second Choice: Because the capacity of each topic will be limited, registrants must select a first and second topic choice for each of the sessions they will be attending. Each registrant will receive an agenda indicating the topics to which he/ she have been registered at check-in. Topic availability will be on a first-come, first-served basis to capacity. Registrants who do not indicate a second choice may be randomly assigned topics based upon availability. The Seminar Committee reserves the right to assign topics to registrants whenever space availability limitations require.

Send in One Registration Per Person: Please complete one registration form per registrant. Photocopies of the registration form are acceptable. Make seminar registration checks payable to **NSPII**. Mail check and registration form to:

Mary Beth Robinson NSPII P.O. Box 88 Delaware, OH 43015

Deadline: The seminar registration deadline is **October 10, 2015**. No refunds will be issued after this date.

Hotel Information

The Brown Hotel

335 West Broadway • Louisville, KY

(502) 583-1234

Reservations can be made on-line by going to the following web page:

https://bookings.ihotelier.com/bookings.jsp?groupID=1236446&hotelID=13721

There is a link on our web site at **www.nspii.com**.

Click on **Seminar** on the Home Page, then **Hotel Information**.

Room rates are Deluxe Single or Double Rate at \$129 plus tax, and Luxury Rate is \$149 plus tax.

Hotel Reservations Deadline: October 10, 2015



Inquiries: Please direct questions or requests for more information to Mary Beth Robinson at 888-677-4498.

PLEASE NOTE: Certain topics may be videotaped for webinar purposes. Attendance at such topic(s) gives NSPII your permission to be videotaped and to allow NSPII to rebroadcast, sell or permit viewing of the topic video/audio for webinar and related marketing purposes.

Registration Request

Monday, November 9 th	1st Choice	2nd Choice		
Morning – 1st Session - (8:00-9:45) Choices are Topics 1, 2, 3 or 4	Topic No	Topic No		
Morning – 2nd Session – (10:00-11:45) Choices are Topics 2, 4, 5 or 6	Topic No	Topic No		
Afternoon – 1st Session - (1:30-3:15) Choices are Topics 7, 8, 9 or 10	Topic No	Topic No		
Afternoon – 2nd Session – (3:30-5:15) Choices are Topics 7, 11, 12 or 13	Topic No	Topic No		
Monday Luncheon	Yes	No		
6:00 p.m. Cocktail Reception	Yes	No		
<u>Tuesday, November 10th</u> (8:00 a.m.	– 3:00 p.m.)			
Topic #14: In the Hot Seat: A Complete Arson and Fraud Mock Trial	Yes	No		
Tuesday Luncheon	Yes	No		
Space considerations may limit our ability to	satisfy your preference.			
NameE-Mail				
Company				
Address				
City		State	Zip	
Telephone:		NSPII Me	mber: Yes No	
MONDAY		TUESDA	TUESDAY	
NSPII Insurer Member - \$195		NSPII Insurer	NSPII Insurer Member - \$195	
NSPII Insurer Member (5 or more) - \$150*		NSPII Insure	NSPII Insurer Member (5 or more) - \$150*	
NSPII Member or Non-Member Insurer - \$245		NSPII Membe	NSPII Member or Non-Member Insurer - \$245	
Non-Member Insurer (5 or more) - \$200*		Non-Membe	Non-Member Insurer (5 or more) - \$200*	
Non-Insurer, Non-Member - \$285		Non-Insurer,	Non-Insurer, Non-Member - \$285	
*All registrations must be submitted together and	d accompanied by payment by checi	k only.		
NOTE: ALL REGISTRATIONS MAILED OR REC	EIVED AFTER 10/10/15 MUST AD	D \$25.00 PER SEMINAR DAY TO	REGISTRATION FEE.	
TOTAL ENCLOSED OR ON CREDIT CARD $\$$	(CC registration	s can be e-mailed to nspii@nspii.co	m or faxed to 740-369-7155)	
Cardholder Name				
Account Number				
Card Type (Visa/MC only)Expiration		Expiration Date		
Cardholder's Billing Address w/Zip Code				
CVV/CVC (3 digit # on back of card)	Signature			





Presented By:

NATIONAL SOCIETY OF PROFESSIONAL INSURANCE INVESTIGATORS

